



Ref: SEC/P/IQAC/SGRC/2023-24/04-6

21.07.2023

Saveetha Grievance Redressal Cell (SGRC) for Students and Faculty Members

About Saveetha Grievance Redressal Cell

- ✓ Saveetha Grievance Redressal Cell is a mechanism which is commonly used to receive and act on complaints or grievances reported by students and faculty/staff members, enabling prompt actions on any issue escalated by them, and to avail services more effectively.
- ✓ SGRC allows students and faculty/staff members to register their grievances online in the college website.
- ✓ The grievances are kept confidential and provide immediate actions.

Reference: Redressal of Grievance of Students Regulation, 2019 vide F. No.1-101/PGRC/AICTE/Regulation/2019 dated 07.11.2019 and Appendix 6.3.2

SGRC Members					
S.No	Name of the Member	Designation	Members	email	Phone
1	Dr. N. Duraipandian	Principal	Chairperson	principal@saveetha.ac.in	9940444927
2	Dr. A. Rajadurai	Professor (Retired) Department of Production Technology, MIT Campus, Anna University	Ombudsperson	dsaannauniv@gmail.com	044-22357081
3	Dr. M. Omkumar	Professor, Department of Manufacturing Engineering, CEG Campus, Anna University	AU Nominee	omkumar2000@yahoo.com	9840398684
4	Dr. Vanaja Rajan	Professor, Department of Electrical and Electronics Engineering, CEG Campus, Anna University	AU Nominee	vanajar@annauniv.edu	9840168109
5	Dr. N. Raja Rajeswari	Associate Dean – Student Affairs	Member	rajarajeswari@saveetha.ac.in	9840290946
6	Dr. V. Anandan	HoD – S&H	Member	anandanviswanathan@saveetha.ac.in	9710424424



SAVEETHA ENGINEERING COLLEGE

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Affiliated to Anna University | Approved by AICTE

SGRC Guidelines:

- 1) Any complaint from an aggrieved student, faculty/staff member relating to the Institution shall be addressed to the Chairperson, Saveetha Grievance Redressal Cell.
- 2) The complaint must be addressed within 15 Days from the date of complaint.
- 3) The SGRC must send its report with recommendations, if any, to the University and a copy to the aggrieved student/faculty member.
- 4) In case the student and faculty/staff member is not satisfied with the decision of Grievance Redressal Cell, they may appeal to the University for their Grievance.

Online Link to Register the Grievances

<https://docs.google.com/forms/d/1gjmSegOV5TETXK0i35DXPmEWS3BdM7ADP6uAAKqbE9I/edit>


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SAVEETHA NAGAR,
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PRINCIPAL

To
All HODs/Dean/VP/All Members/Circular file
Copy to: The President (for kind information)
The Director (for kind information)